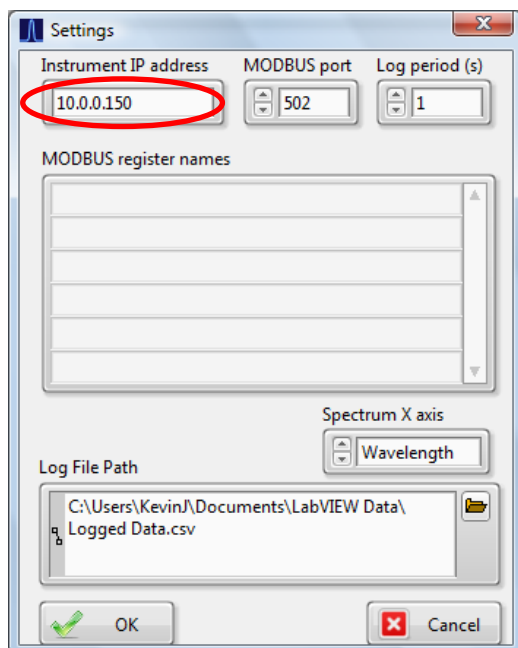


If the IP address of the interrogator is different to the last time the DPS Diagnostic Tool was used and the Settings.xml file exists you can delete it before you run the DPS Diagnostic Tool, then if you set the IP address to that of the interrogator it should run without errors.



Another potential cause of errors is the Windows firewall, you need to allow the DPS Diagnostic Tool to run on all 3 domains in the firewall. See example below, find the DPS Diagnostic Tool in the list of applications allowed by the Firewall and tick all 3 check boxes.

